



BUNNlink® is an IoT machine management platform built by BUNN to provide a secure mechanism to remotely monitor and communicate with connected equipment. **BUNNlink** enables data-backed business decisions and allows the deployment of a customized user interface.



Secure Connectivity

Peace of mind through secure end-to-end encryption on all equipment data with options to connect using cellular, Wi-Fi or wired Ethernet. API integration makes it easy to link data into existing databases for analysis.



Portal Access

Gain instant access to critical machine information through the BUNNlink dashboard. Make data-based business decisions while improving operational efficiency using the many tools provided in the portal.

- Assign text or email notifications for alarms or alerts on equipment to personnel from operations or service teams
- Change key settings, modify schedules or update drink pricing
- Access on-demand reports on machine statistics, machine alerts, product and cup inventory and beverage sales to check the health of your business
- Monitor equipment across various sites, districts or regions with dashboards and tools to aid in managing a fleet of equipment
- Update digital media and configurations on equipment remotely



VirtualTOUCH™

Using a personal smartphone, BUNN VirtualTOUCH allows convenient selection and dispensing of a beverage without the need to physically interact with the machine. Custom user experience can also be created with VirtualTOUCH API's that easily integrate into payment or reward APPs.



Advanced Fleet Support

For customers who need integration of equipment data into their enterprise applications, BUNN offers Advanced Fleet Support. Our team of specialists work with customer's internal IT teams to enable cloud integrations into desired enterprise applications.

BUNNlink® Compatible Equipment



Fast Cup®



Sure Immersion® 312



Sure Immersion® 220



Infusion Series®
Platinum Edition®

Tier Packages

MOST POPULAR

BASIC

Designed for customers who only want access to machine data to create their own analytics and reports.

Package Includes

Secure Connectivity

Plans Supported

Wi-Fi or Wired with Lifetime Fee

STANDARD

Designed for customers who want a BUNN provided Web-based Portal access to perform full management of their fleet.

Package Includes

Basic Package
+
Portal Access
*For Data Backed decisions
and Fleet Support*

VirtualTOUCH®

Plans Supported

Wi-Fi or Wired with Lifetime Fee

Wi-Fi or Wired with Annual Renewal

Cellular with Annual Renewal

ADVANCED

Designed for customers who want the ability to integrate with their enterprise applications for independent monitoring, management, and update of their fleet.

Package Includes

Standard Package
+
Advanced Fleet Support

Plans Supported

Wi-Fi or Wired with Annual Renewal



Contact your BUNN representative for pricing and additional information.

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